

# AppFolio Property Manager for Community Associations

Grow with the Right Technology



# Benefits of AppFolio Property Manager



Enhanced Communication



Real-Time Access



Streamlined Maintenance



All-In-One Board Management





# Enhanced Communication Between Homeowners & Association Management Company

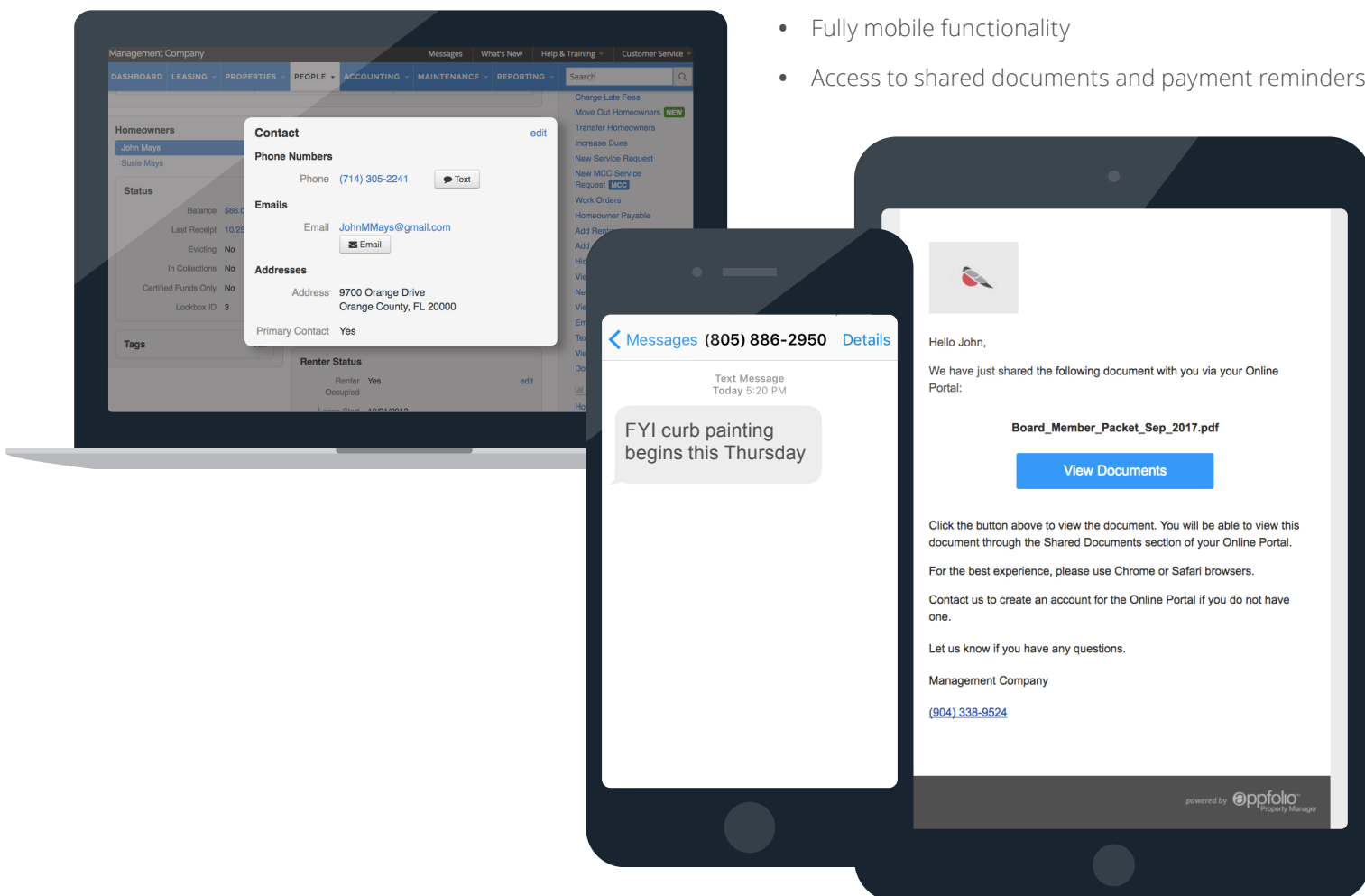
## Communication Is Critical

It's important for homeowners to be able to connect with their association managers quickly.

AppFolio's built-in messaging and emailing tools make collaboration and staying informed more convenient than ever.

## Key Features:

- Unlimited text messaging and emailing (single or bulk) at no added cost
- Submit maintenance requests from any device
- Easy document sharing through the online portal
- Violation tracking (record & email on the spot)
- Letters for easy notification of delinquency notices or dues increases
- Fully mobile functionality
- Access to shared documents and payment reminders





# Real-Time Access to Documents & Electronic Payment Tools

## Completely Mobile with 24/7 Access

Mobile functionality is one of the top priorities for association managers, homeowners, and renters.

AppFolio's robust mobile capabilities mean you have on-demand access to financial statements, monthly summaries, year-end tax statements, and important documents from anywhere at any time. It also means you can make payments from your mobile-friendly Online Portal.

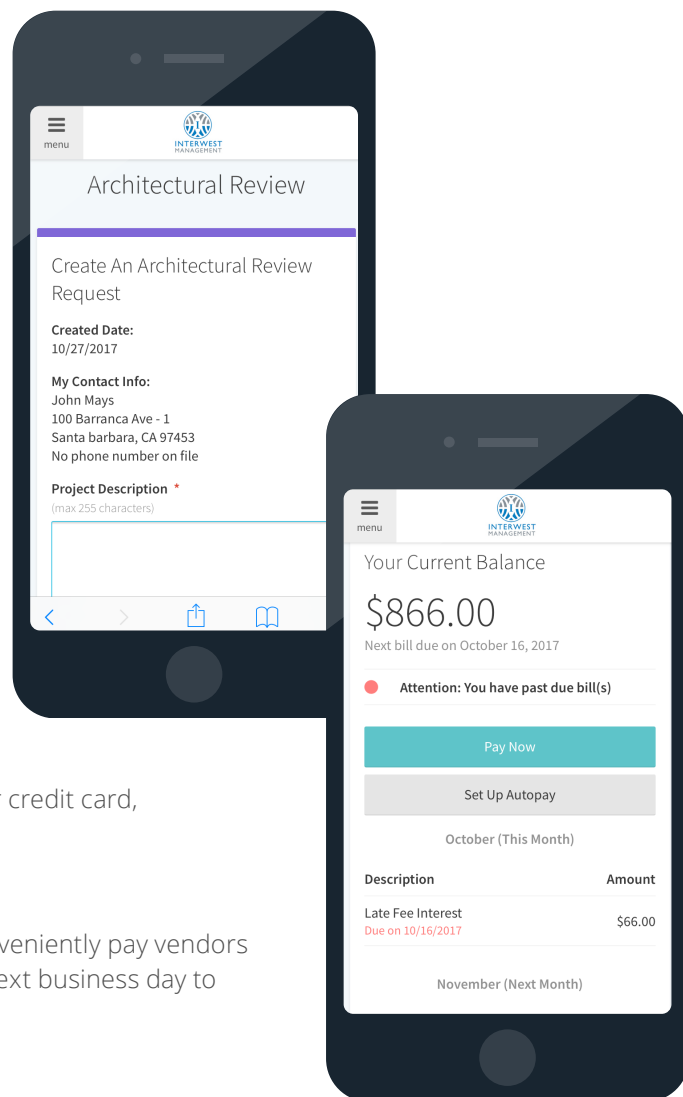
### Key Features:

Quickly pull up reports and documents on any device, including:

- Financial statements
- Board Approvals
- Year-end tax statements
- Association forms
- Architectural reviews
- Work Order status updates

Submit payments using convenient online methods:

- Make secure dues payments via eCheck or credit card, preventing mail delays or lost checks.
- Have instant access to payment history
- Association managers can quickly and conveniently pay vendors via eCheck. It's highly secure and arrives next business day to ensure timely payments.





# Streamlined Maintenance Keeps Your Communities in Top Condition

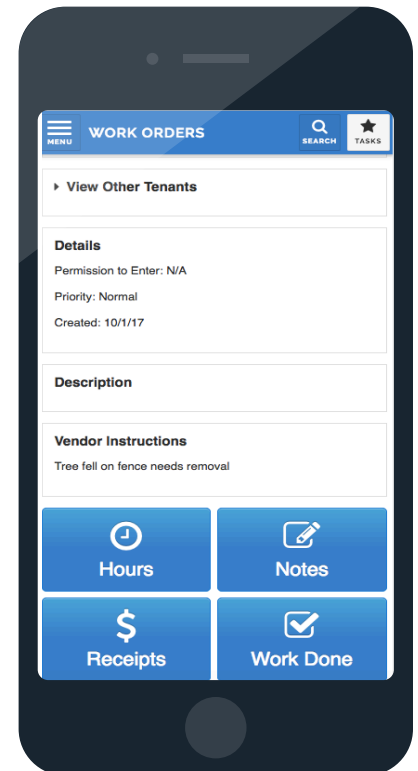
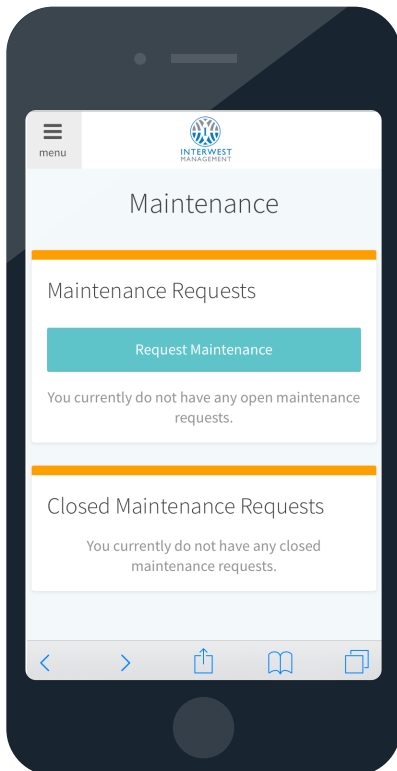
## Streamlined Maintenance Management

It's important to resolve inconvenient and potentially costly maintenance issues fast and effectively.

AppFolio's maintenance management features can assure you, the homeowner, that your association is running smoothly and well cared for.

### Key Features:

- Homeowners can submit maintenance requests directly from their online portal.
- A professionally trained AppFolio agent dispatches pre-approved vendors and logs all activity in your database through our 24/7 Maintenance Contact Center service.
- Access all maintenance requests, work orders, vendor information, and accounting directly from your phone.
- Mobile inspections help keep your properties in good shape.
- Use mobile inspections for easy and convenient walkthroughs to make sure your communities are in good shape.





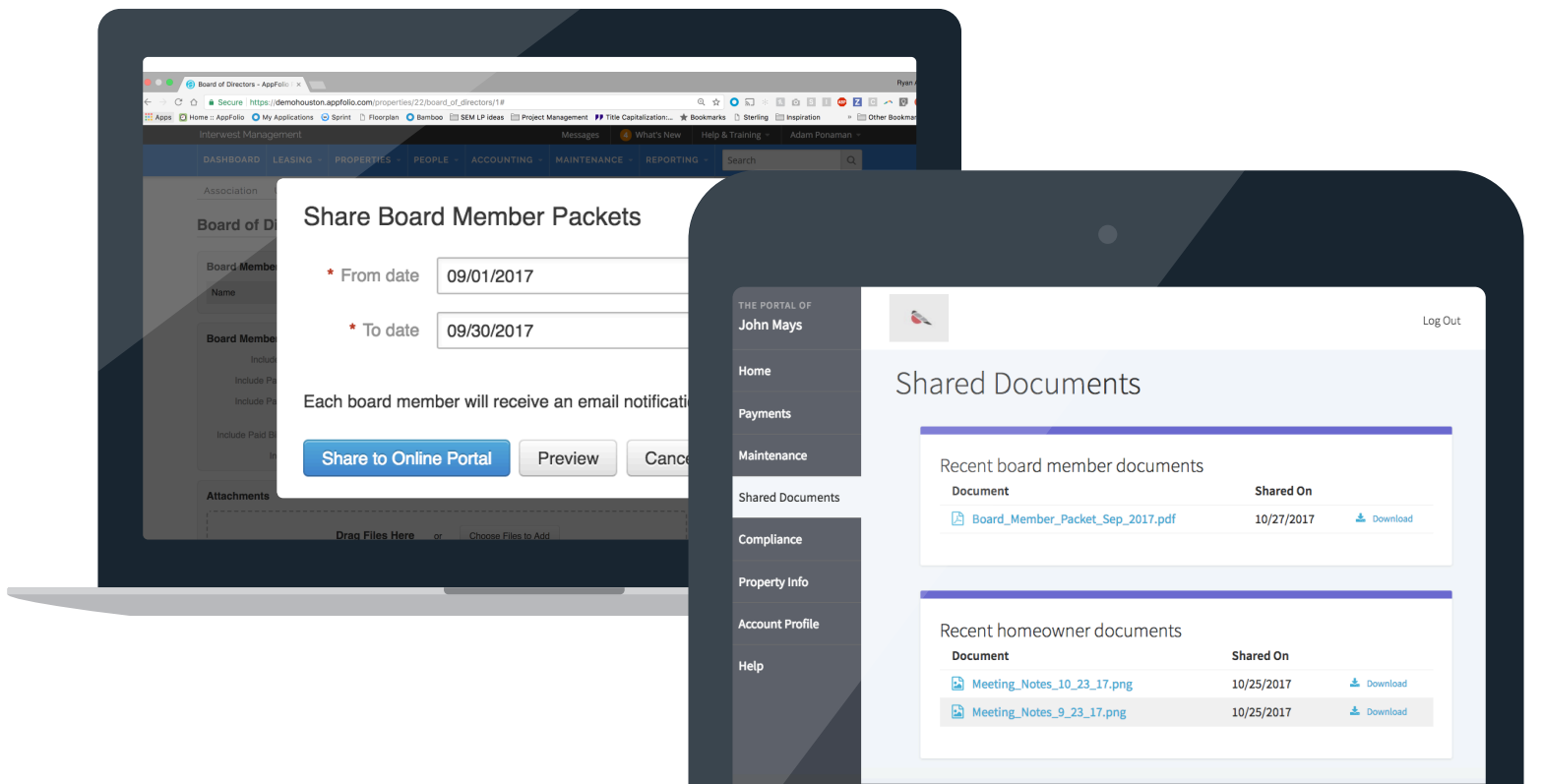
# All-In-One Board Management Features

## Managing a Community Association with Ease

AppFolio Property Manager helps you stay organized and connected all year long, built with the unique needs of community associations in mind.

### Key Features:

- **Online Dues Payments:** Funds deposit within 24 hours, there are no transaction fees, and automated late fees means no missed revenue.
- **Flexible Reporting:** Customize and share your association reports.
- **Board Member Tracking:** Track association board members, roles, and records.
- **Secure Online Portal:** 24/7 access to single portal online to view financial activity, ledger balances, community regulations and other documentation, across all devices.
- **Board communication:** Send emails, reducing hard costs associated with paper, ink, and postage. Share meeting minutes' documents, CC&Rs, etc.
- **Violation tracking:** Track compliance and send violation letters.
- **Board Approvals:** Share approvals to board members' Online Portals for voting.







# AppFolio Property Manager for Community Associations

APPFOLIO.COM